

Patron Rights and Responsibilities

The Pikes Peak Library District supports the rights of all individuals to:

- ❖ Use the Library without discrimination
- ❖ Receive friendly, courteous, and respectful service
- ❖ Have free and equal access to information
- ❖ Have a clean, comfortable, and pleasant environment
- ❖ Use the Library undisturbed without threat of harm, invasion of property, or interference

The Library is for everyone's enjoyment. The following **guidelines** for patron conduct are essential to ensure respect for individuals who use this public facility:

❖ **To ensure a clean, comfortable, and pleasant environment**, the proper use and care of all library materials and buildings is essential.

- ◆ Patrons must not deface or improperly remove Library materials, equipment, furniture or buildings.
- ◆ Library patrons should consume food only in authorized areas.

❖ **To allow for the safety of all patrons**, the following ensure safety:

- ◆ Sidewalks outside and passageways indoors must remain obstacle-free.
- ◆ Library patrons should park bicycles or other vehicles only in authorized areas.
- ◆ Use of skateboards, rollerblades, rollerskates, or scooters are not allowed in the Library, on Library premises or common areas shared with other businesses.
- ◆ Large backpacks, bedrolls or other large bulky items block aisles and should not be brought into the library.
- ◆ Library patrons should not bring animals or vehicles into the Library except as required by persons with disabilities.
- ◆ Patrons should promptly leave the Library at closing time.

To ensure the safety of children, those age 12 and younger should not be left in the Library unattended.

❖ **To allow for uninterrupted service**, Library phones are for staff use only.

❖ **To ensure individuals' right to use the Library free of disruption**, Library patrons must refrain from:

- ◆ Loitering or sleeping in the Library.
- ◆ Disturbing others with loud or boisterous conduct.
- ◆ Soliciting or panhandling inside the Library.
- ◆ Using profane, obscene, or injurious language that is directed at another person.
- ◆ Smoking inside Library facilities.
- ◆ Using alcoholic beverages or illegal drugs.

The following also guide patron behavior to ensure minimal disruption of others:

- ◆ Cell phones and pagers should be answered promptly. Patrons should speak in low tones and keep conversations brief. If phone calls cannot be concluded quickly patrons should move away from reading, research and study areas.
- ◆ Patrons should abide by established time limitations and Pikes Peak Library District's Acceptable Use of the Internet Policies. (Found at <http://library.ppld.org/AboutYourLibrary/admin/policies/InternetUsePolicy.asp#Acceptable>)
- ◆ Patrons are expected to wear proper attire – a shirt and shoes are required.



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